



Belltech Warranty Policy

For over 40 years, Belltech has been offering proven and properly engineered suspension solutions for your vehicle. In the unlikely event that you experience a problem with your Belltech product, we will work with you to resolve the issue as quickly as possible. Below you can find the specifics on our warranty policy on all Belltech products.

Belltech Hard Parts - Limited Lifetime

Including kit components: Shackles, Spindles, Springs, Flip Kits, Lowering Kits, Leveling Kits, Lift Kits, Sway Bars and Blocks. Excludes dampers.

Bushings, bump stops, dust boots, Heim joints, and ball joints are considered wearable items and are excluded from the Limited Lifetime warranty. Wearable items are warranted to the Purchaser for a period of 3 years from the time of purchase.

Belltech Control Arms (steel and forged aluminum) – 3-year, Unlimited Mileage Warranty

Belltech Control Arms are warranted to the Purchaser against defects in materials and workmanship for a period of 3 years with unlimited mileage, provided that the vehicle has been operated under normal conditions and the product was purchased from an Authorized Dealer.

Shocks & Struts – 3-year, Unlimited Mileage Warranty

Belltech Street Performance, Trail Performance and Nitro Drop 2 shocks and struts are warranted to the Purchaser against defects in materials and workmanship for a period of 3 years with unlimited mileage, provided that the vehicle has been operated under normal conditions and the product was purchased from an Authorized Dealer.

Street Performance/Trail Performance Coilovers – 5-year, Unlimited Mileage Warranty

Belltech Street Performance and Trail Performance Coilovers are warranted to the Purchaser against defects in materials and workmanship for a period of 5 years with unlimited mileage, provided that the vehicle has been operated under normal conditions, and the product was purchased from an Authorized Dealer.

Bushings, bump stops, and dust boots are considered wearable items and are excluded from the 5-year, Unlimited Mileage Warranty. Wearable items are warranted to the Purchaser for a period of 3 years from the time of purchase.





Street Performance PLUS/Trail Performance PLUS Coilovers – Limited Lifetime Warranty

Belltech Street Performance PLUS, Trail Performance PLUS, and Belltech Stainless Coilovers “made by KW” are warranted to the Purchaser against defects in materials and workmanship, provided that the vehicle has been operated under normal conditions and the product was purchased from an Authorized Dealer.

Bushings, bump stops, and dust boots are considered wearable items and are excluded from the Limited Lifetime warranty. Wearable items are warranted to the Purchaser for a period of 3 years from the time of purchase.

Belltech Detailed Warranty Policy

Belltech (KW automotive North America, Inc., further referred to as “Belltech”) warrants to the original purchaser (further referred to as “Purchaser”) of Belltech suspension products (Shackles, Spindles, Springs, Flip Kits, Lowering Kits, Leveling Kits, Lift Kits, Sway Bars and Blocks) purchased from an Authorized Dealer in North America, that these products will be free of manufacturing, design and material defects so long as the Purchaser owns the products, possesses the original Proof of Purchase (POP), and the products are installed on the vehicle on which such products were originally purchased for.

Within the stated warranty period which varies by product category, Belltech shall be obligated to either repair or replace a defective product at its sole discretion. This does not apply if the Belltech product was used in a manner other than stated in the installation instructions, used improperly or contrary to Belltech’s instructions. Any further claims for defects by the Purchaser are excluded.

The Purchaser must contact Belltech via the Customer Concern form [HERE](#) and provide all requested information in detail. If a warranty claim is approved, the Purchaser must follow the instructions provided in the warranty approval. If the Belltech product is to be returned, the Purchaser must package the product safely for transportation and return it with an issued RMA number marked on the outside of the box to Belltech directly at their own expense, including, but not limited, to shipping costs as well as costs incurred for removing and installing the product on the vehicle. Belltech does not warranty labor costs. **Packages shipped back without an RMA number marked on the box will be refused.**

Payment by Belltech or by one of Belltech’s distributors, of customs, government fees, handling fees, tariffs or other import costs is excluded and is the sole responsibility of the purchaser.





Belltech or the Belltech Distributor, under any circumstances, shall not be liable for loss of time or revenues, inconvenience, loss of use of the vehicle, damage to the vehicle or components of the vehicle, any other type of consequential damage, or other incidental or indirect damages. resulting from the use, misuse, or inability to use Belltech Products or from Belltech Products. The limitation of liability does not apply to any injuries to persons in the event of gross or willful negligence or if a material contractual obligation was violated by Belltech.

This warranty does not apply to any Belltech products that have not been properly installed. All warranty claims are null and void in the event of improper use, including installation on vehicles not recommended by Belltech. The warranty also does not cover crash damage, abuse, modifications, use of non-Belltech parts, lack of maintenance, or incorrect dimensions/specifications provided for special order items.

Additionally, the warranty does not cover products showing any of the following (except where prohibited by law):

1. Cosmetic damage such as scratches, dents, or corrosion
2. Normal wear and tear (including bearings, valve shims, and seals)
3. Damage caused by improper use, accident, flooding, water, flame or other external or environmental causes
4. Damage caused by improper installation
5. Damage caused by alteration of the Belltech Products without expressed written consent by Belltech
6. Damage caused by improper servicing at Belltech recommended service intervals
7. Damage caused by servicing by any party other than an authorized Belltech Servicer
8. Improper use under normal driving conditions

Within the stated warranty period, Belltech shall be obligated to repair or replace a defective product at its sole discretion. The Purchaser must file a Customer Concern claim [HERE](#) for any warranty-related issues. Proof of purchase is required to file a claim.

TO THE EXTENT PERMITTED BY LAW, THIS WARRANTY AND THE REMEDIES SET FORTH ARE EXCLUSIVE AND IN LIEU OF ALL OTHER WARRANTIES, REMEDIES AND CONDITIONS, WHETHER ORAL, WRITTEN, STATUTORY, EXPRESS, OR IMPLIED. BELLTECH DISCLAIMS ALL STATUTORY AND IMPLIED WARRANTIES, INCLUDING WITHOUT LIMITATION, WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE AND WARRANTIES AGAINST HIDDEN OR LATENT DEFECTS, TO THE EXTENT PERMITTED BY LAW. IN SO FAR AS SUCH WARRANTIES CANNOT BE DISCLAIMED, BELLTECH LIMITS THE DURATION AND REMEDIES OF SUCH WARRANTIES TO THE DURATION OF THIS WARRANTY AND THE REMEDIES DESCRIBED IN THIS WARRANTY. SOME STATES DO NOT ALLOW LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY LASTS, SO THE ABOVE LIMITATION MAY NOT APPLY. NO PERSON IS AUTHORIZED BY BELLTECH OR ITS AFFILIATES TO ALTER, ENLARGE OR EXTEND WARRANTIES OR TO ALTER OR AMEND DISCLAIMERS.

This warranty is personal to the Purchaser and may not be assigned or transferred in any way, even if the vehicle for which the products were originally purchased is sold. Any suit for breach of this warranty must be made within six months after breach.

Belltech reserves the right to change, modify, or cancel this warranty without prior notice.

